

Meet your Community Co-Ordinators

Hello from Steve and Avery

Steve and Avery are here to help with tenancy management queries, estate management issues, and tackling anti-social behaviour to help residents live in a clean and safe environment.

If you have any queries or concerns you can email steve.cave@irwellvalley.co.uk or avery.santoro@irwellvalley.co.uk or call us on 0300 561 1111.

Support with the rising cost of living

We know that it is a difficult time for everyone right now and that the colder weather can make it even harder. The rising cost of living is making it difficult to make ends meet.

Visit our website www.irwellvalley.co.uk/help-and-support to access lots of helpful information about the different types of support you might be entitled to, from help with energy bills to what's available in the local area.



Warm Hubs

Bolton libraries are acting as warm hubs this winter to help those struggling with the cost of living, particularly coping with the rising price of fuel to heat their homes.

Within all 10 Bolton libraries people can drop in to get warm and join in lots of free activities such as reading, group events, or using free Wi-Fi and computer access.

Visitors can also get a free hot drink to warm themselves up and chat to staff to get advice on how to get help with food, fuel, and finances.

The library Warm Hubs are open during normal library opening times including Saturdays, with the new Crompton Place Library open to the public on Sunday from 10:30am to 4:30pm.

Walkden Gateway is open Monday to Thursday 8am to 10pm, Friday 8am to 6:30pm and Saturday 9am to 1pm.



Keeping you safe

Steve and Avery continue to work with Greater Manchester Police and Bolton Council to address on-going reports of anti-social behaviour.

If you have experience or witness a crime, please report this to the police on 101 or 999.

If you think you are a victim of domestic abuse, please remember it's never your fault. The most important thing is to take steps to protect yourself and break the cycle of abuse. Fortalice provide support and refuge for anyone who is or has been victim to domestic abuse. If you need to speak to someone they are available 24hrs on 01204 365677.



Help in a crisis or emergency

Bolton Council's Local Welfare Provision (LWP) scheme helps people in short-term crisis with food and essential items.

Applications are discretionary and there to help meet one-off needs rather than on-going expenses but may be able to help in an emergency.

The scheme is available to help with things like food, fuel, essential furniture, and white goods, when there is no other way of paying for them. They can also help you when you are returning to live in the community after being in care, hospital or leaving prison. They can also help if you are wanting to stay in your home rather than go into care.

Anyone can apply for help with fuel (gas and electric) or food. You do not need to be receiving any benefits.

To get more information on the scheme, contact your Community Coordinator or visit Bolton Council's website at www.bolton.gov.uk

Come join us!

Steve hosts monthly tenant and community meetings at Rydal House in Walkden. Come along to our next meeting to discuss any issues, get advice and support or just come for a chat!

The next meeting will be on Friday 17th March at 11am.

