

Please find an update about your area from your Neighbourhood Officer.

Your Neighbourhood Officers are your first point of contact for anything related to your tenancy or neighbourhood (you might know them as a Housing Officer!) They host regular community drop-ins and carry out a programme of Neighbourhood Inspections each year to pick up any tenancy or neighbourhood issues.



Avery

Avery Santoro
Neighbourhood Officer.

Making our communications more accessible

A copy of this email has also been uploaded to our website where you can read it using our accessibility tool. This will allow you to translate; increase / decrease the font; change the font type and spacing; alter the colour contrast or have the content read aloud.

Click [here](#) and look for this icon to open the tool:



Dear Resident,

I hope you are having a good March! Please find an update about what's going on in your area.

Growing Together Radcliffe

Firstly, I wanted to remind customers about Growing Together Radcliffe who offer support and community events at their centre located at Westminster Ave, Manchester M26 3WD. They do a wide range of activities, including Easter events for children, a chatty café every Friday and family cookery sessions. Find out more on their website: <https://gtr-centre.co.uk/whats-on/>

Communal Areas

I'd like to remind residents that items should not be stored in communal spaces, in line with our sterile policy. You can view the policy [here](#).

We will be taking action to make sure this policy is followed, so please ensure that all communal spaces are free from your items. If any items are found in communal areas, they may be stickered and then subsequently removed, so please do move them into your home if you don't want them disposed of.

Working to tackle antisocial behaviour

We are continuing to tackle antisocial behaviour across the neighbourhood and are working closely with the police and other partner agencies to address concerns. Please do continue to report any incidents to us.

Serious incidents or threats of violence should be reported immediately to the police on 999. To report a non-urgent incident to the police, you can call 101. If you witness a crime, you can report this anonymously to Crimestoppers on 0800 555 111.

Here to support

We are here to support. If you need help or have any concerns, please get in touch by calling 0300 561 1111 or emailing contact@irwellvalley.co.uk

Join us as a Community Connector

We have an exciting new opportunity for you to get involved in making your community a great place to live. Our Community Connectors will help us to drive the improvements which matter most where you are. It's all part of our latest Communities Strategy, which we launched last year, with three goals:

- Promoting safe and peaceful neighbourhoods.
- Maintaining clean and green spaces.
- Working with customers and our partners to make a difference.

Community Connectors will be our eyes and ears on the ground ensuring our Neighbourhood Officers and Customer Engagement Lead respond to what's needed.

For more information or to register your interest, email involve@irwellvalley.co.uk or give us a call on 0300 561 1111.

Both me and my family would really recommend independent living for the peace of mind it gives you, without losing your independence at home

Janet
Independent
Living
Customer



Would you or someone you know benefit from moving into Independent Living?

We offer a choice of affordable homes across Greater Manchester that support people aged 55 and over to live independently in their own homes, but with help at the push of a button, if they need it.

- Residents enjoy their own self-contained home, within a safe and friendly community
- There is a dedicated scheme manager for each building and a secure door entry system.
- There are great communal facilities - where there is always something going on for those who want to get involved!

For more information, get in touch at contact@irwellvalley.co.uk or by calling 0300 561 1111

Or you can view available Independent Living properties on our website by clicking the button below.

[View available Independent Living](#)



Meet your Heart of the Community award winners!

We received nominations from across Greater Manchester highlighting the amazing work that goes on in our neighbourhoods across the region.

From good neighbours looking out for those living next door, to community groups and eco-champions doing wonderful things to make their area a great place to live, the entries we received were truly awe-inspiring.

Here are your amazing winners:

The Good Neighbour Award - Jason Smethurst

The Green Fingers Award - Wendy Dudley-Evans

The Community Champion - Jeannie Ashton

Community Group of the Year - G-Force Cafe

Find out about the amazing work they've been doing in their neighbourhoods by clicking the link below.

Meet your winners

Irwell Valley Homes
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[Unsubscribe](#)