

Happy Spring!

From your Neighbourhood Officers,
Ryan and Siobhan



.....

We have recently completed our quarterly neighbourhood inspections across the estate. We are pleased to say that on the whole the estate was looking great. It was noticeable that the grass is growing much quicker now as we look forward to the sunnier weather. With this in mind, the grass cutting service will be commencing from the beginning of May onwards. We have a new grounds maintenance contractor who will be completing more regular cuts. Looking forward, our next round of neighbourhood inspections have been booked in for the week commencing Monday 29th July. More specific details will be posted on the website in due course.

Reminder regarding items in communal areas

One thing that was picked up on the neighbourhood inspections was items being stored in communal areas. This is a polite reminder that items should not be stored in internal or external communal areas. Our fire safety team complete regular inspections of their own and if items are identified as a fire risk they will be removed.



Upcoming skip day

.....

We are happy to announce we will be holding another Haughton Green skip day on Wednesday 5th June.

This is a great opportunity for customers to dispose of larger bulky items that don't fit in your regular waste bins.

There will be more details provided nearer the time, but please be aware that we will not be accepting general household waste or recycling.

This is part of our efforts to reduce the amount of fly-tipping in the area. We are working hard to keep on top of this, however, it is a difficult issue to manage and a problem not just confined to Haughton Green.

If you witness somebody fly tipping items on the estate, please contact Irwell Valley Homes, as soon as possible, with as much detail as you can. We will then work with the local police officers to find the person responsible.

You can report fly tipping on our website by clicking [here](#).

Cost of living support

We recently hosted a joint event with the Department for Work and Pensions (DWP) at the Oasis Community Centre.

This was a chance for customers to come in and speak with us and the DWP, and others, about things such as financial wellness, income maximisation, and budgeting.

We know that times are tough and want to do everything we can to support you. Check our our benefits calculator, [here](#), to see if there's any financial support you're missing out on.

We're here for you, so if you feel you need extra support, please contact us and we can arrange a home visit to discuss this further.



Mutual exchange day

On Wednesday 24th April we hosted a mutual exchange day at the Oasis Community Centre.

The day was a great opportunity for customers to get advice on registering for a mutual exchange, while also getting some tips on how to make your profile more appealing to potential matches.

With the shortage of social housing, it's currently more challenging than ever to secure a move, so a mutual exchange can be a great option.

A mutual exchange involves finding another person who is willing to swap properties with you and completing a direct exchange with them. This can be done with another Irwell Valley Homes customer, or even a customer from a different housing association. This means that there is a much wider range of housing options available. You can find out more [here](https://www.houseexchange.org.uk/why-us/): <https://www.houseexchange.org.uk/why-us/>

High rise updates

We are continuing to work hard to tackle the issues around the cladding of the buildings, and will provide further updates when we can. However, please be assured that we take your safety extremely seriously, which is why you will have recently received a final copy of the Building Safety Resident Engagement Strategy, which you were recently consulted on. You can also view them [here](#).

