



The latest updates about your building

Dear customer,

Thank you to everyone who has met with us over the last few weeks following the news we shared about the future of your building.

We're very grateful for your time, openness and co-operation through this consultation process and we understand this might be a worrying or uncertain time. We really appreciate the way residents have engaged with us and shared their questions, concerns and housing preferences.

The initial consultation period has now finished, and we're pleased to have spoken with 97% of residents.

Please remember that our team continues to be available in and around Haughton Green if you would like to talk anything through or ask further questions.

You can:

- Drop in to the Oasis between 10am and 4pm, Tuesday to Thursday.
- Arrange an appointment for a home visit.
- Arrange an appointment to meet with us at the Oasis.

To set up a meeting, please email haughtongreen@irwellvalley.co.uk or call **0300 561 1111**.

Please let us know your housing preferences

We've now spoken with most residents about where they would prefer to live when moving out of the high-rise buildings.

This information is really important as it allows us to focus on finding homes that reasonably meet people's needs, preferences and circumstances.

If you haven't yet shared your preferences with us, please get in touch. We'll talk through things such as:

- Preferred areas
- Property type
- Number of bedrooms needed
- Accessibility or medical requirements
- Any other important needs or preferences

This will help us move forward with finding suitable housing options for you.

Tameside Council applications

If you told us you'd be open to moving to another social landlord, you need to register with Tameside

Council. We originally believed we could do this for you, but Tameside Council have confirmed they need residents to make these applications. You can do this through the link here: [Tameside Housing Allocation Scheme](#)

If you need any help or support with this, just get in touch and we'll be happy to help.

If we have already started working on this process with you, we may be in touch over the coming days for further information that we need as part of the application.

If you've told us you would prefer to remain in an Irwell Valley home, you don't need to be registered with Tameside Council, as we manage those moves directly.

How homes are prioritised and allocated

All residents of the high-rise buildings will receive priority banding for rehousing.

To make sure homes are allocated fairly, we're following a needs-based lettings process which takes individual circumstances into account.

This includes factors such as:

- Medical or accessibility needs
- Social needs
- Family circumstances
- The condition of your current home

We know some flats have been affected more than others by the render removal work, and this forms part of the assessment process.

Some moves will start progressing shortly and you may start to notice some people moving out. While we're unable to discuss individual cases, please be assured that every application is being considered carefully, consistently and fairly.

If you have any concerns about the allocation process and your case, please get in touch.

Preparing for your move

Some residents have told us they would like to begin clearing out unwanted items ahead of their move. To help with this, we'll be arranging skips for each building on Monday 22nd June.

Please do not put any large bulky items in the skips - we have included more information below about how you can get rid of these kind of items.

Skips will continue to be provided regularly throughout the rehousing process, so there's no pressure to start now or do everything at once.

Join our first Resident Steering Group meeting

Thank you to everyone who has expressed an interest in joining the Resident Steering Group.

We'll be holding an introductory meeting on Thursday 2 July, 5pm-6pm, where you can:

- Find out more about the group
- Learn what being involved would mean
- Meet members of the project team
- Share your thoughts and questions

Refreshments will be provided, along with a short presentation and informal discussion afterwards.

You're welcome to just turn up, but if possible, please let us know you're planning to attend by emailing haughtongreen@irwellvalley.co.uk.

Initially, the steering group will focus on:

- The rehousing process
- Support for residents
- Building management during this period

Over time, the group will also help shape future plans for the high-rise sites and wider estate improvements. It's been really encouraging to see interest from the wider community, and we want local people to help influence what comes next.

Additional FAQs

We have included some additional FAQs below, based on the questions residents raised during the consultation process. Don't forget our website has the full information pack uploaded to our Haughton Green pages [here](#).

How is the Home Loss Payment decided?

The Home Loss Payment is set by the Government and is currently £8,100.

Will I get help clearing furniture and belongings from my flat?

We'll provide skips regularly on site throughout the process.

We also have information about organisations that may be able to collect good quality second-hand furniture and household items. If you need support making contact with them, just reach out to us.

[Mustard Tree](#)

[British Heart Foundation](#)

[Willow Wood Hospice Furniture Collection](#)

If items are left behind in your flat when you move out, the cost of clearing these will be taken from your Home Loss Payment.

Will I be charged if I leave carpets and flooring behind?

No, we will remove these at no cost to you.

If I am an older person, will I have to move into sheltered housing or a care home?

We will only move residents into an independent living scheme or a care home when this is something they have asked for.

When am I moving?

Once we have found you a new home. You don't need to do anything about moving until we have offered you an alternative home and you have accepted it. If you would like to have a clear out or start getting prepared for a move then you are welcome to - but please note the process to find new homes for everyone will take some time, so there is no immediate rush.

If you have any other questions or concerns, please get in touch.

We'll send another reminder about the steering group meeting a little nearer the time and if you can't make it, don't worry – we'll share another update afterwards about the next steps.

Kind regards,

Laura

Laura McBride

Haughton Green Regeneration Project Lead

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