

Your community news

Haughton Green Autumn Winter 2022

Meet your Community **Co-Ordinators**

Hello from Stephanie and Courtney

Stephanie and Courtney are your Community Co-ordinators. They share the different roads within the Haughton Green estate between them.

They are here to help with tenancy management queries; estate management issues and tackling anti-social behaviour to help residents live in a clean, safe environment.

If you have any queries or concerns you can email stephanie.jones@irwellvalley.co.uk or courtney.thomas@irwellvalley.co.uk or call us on 0300 561 1111.

Muck in and make a difference!

We're hosting a community clean-up day on 24th November and would love you to grab a litter picker and join us! There will also be a skip on the car park near Harewood Walk for customers to dispose of any unwanted large or bulky items.

This event is a chance for everyone to come together and make a difference - creating a neighbourhood we can all be proud of. Get in touch to register your interest.





What's on at The Oasis

The Oasis Centre, Tatton Road, Haughton Green: Change, Grow, Live drop-in, alternate Mondays 10am-12pm Postnatal group, Mondays 10am-12pm Art for Health, Mondays 1pm-3pm Winter Warm Hub, Tuesdays 10.30am-1pm Magical Memories, Tuesdays 12.30pm-3pm Foundation 92 multi-sports sessions. Tuesdays 7pm-9pm Fresh Start coffee morning and community hub, Wednesdays 10am-11.30am.

Citizens Advice sessions, alternate Wednesdays 10am-1.30pm / Tameside in Work support hub, Wednesdays 10am -2pm / Baby Babble support group, Thursdays 10am - 10.45am / Baby Group, Thursdays 11am-12pm / The Men's Room support and social hub, alternate Thursdays 1pm-3pm / Foundation 92 multi-sports sessions, Fridays 5pm-9pm. Connect with The Oasis on Facebook @OasisHaughtonGreen for the latest news.



Support with the rising cost of living

We know things are difficult right now with household bills spiralling.

Visit our website www.irwellvalley.co.uk to access lots of helpful information about support in your area. Including:

- •Food banks and pantries operating on your doorstep
- •Local credit unions offering adorable loans
- Local authority support such as discounts and hardship funds
- •Information about other partner organisations who can offer support.

The government's Help for Households page also includes details of the financial support available, including £400 towards energy bills this winter. Visit https://helpforhouseholds.campaign.gov.uk/.



Check you're receiving what you're entitled to

Keeping you safe

Your safety is our priority – please help us to help you by regularly checking your smoke and carbon monoxide detectors to ensure they're working properly. If you need help with this or have any concerns about the condition of your detectors, or if you believe one is missing, please contact us.

Portable gas appliances like camping stoves and heaters are not permitted in your home under your tenancy agreement because of the health and safety risks they pose.

We understand customers may be concerned about rising energy bills, but bottled gas is also more expensive than mains gas.

Please ensure you are keeping to the terms of your tenancy agreement and protecting your home and loved ones by not using appliances like this indoors.

Stephanie and Courtney continue to work with Greater Manchester Police and Tameside Council to address on-going reports of anti-social behaviour. We are working hard to reduce complaints and keep customers safe.

They are also carrying out regular estate audits to identify any issues. The dates are published on www.irwellvalley.co.uk and we'd love for customers to join us for the next ones – get in touch if you'd like to come along.

If you're struggling to keep up with payments for your day-to-day essentials, it's worth checking you're receiving all the benefits you're entitled to. Our easy-to-use benefits calculator takes just 10 minutes to do a quick financial check - searching for benefits, grants and other support you or your family may be entitled to.

Search 'benefits calculator' on www.irwellvalley.co.uk to check today.

