

Board Meeting 1 June March 2026

Reports for decision

- Long Term Financial Plan (LTFP)
LTFP approval of the allocation of finances.
- Annual Complaints Report & Housing Ombudsman Code Self-Assessment
An overview of complaints performance for 2025/26 alongside the annual self-assessment against the Housing Ombudsman Complaint Handling Code.
- Annual TSM submission
Assurance on the organisation's 2025/26 Tenant Satisfaction Measures (TSMs) and the methodology used to collect the surveys and performance information.

Reports for assurance

- Haughton Green Update
Update on progress with stakeholder engagement including the rehousing and engagement approach, the mobilisation of resources, and completion of key work.
- Risk Horizon Scanning
Updated risk assessment against Strategic Risk 1 (Operating Environment) examining the changes in the external operating environment.
- Strategic Performance
A consolidated overview of financial performance, compliance delivery, and operational performance at year end, highlighting key areas of strength, areas of focus and agreed actions.

- Annual Subsidiaries & Investments Review
An overview of the activities of the subsidiary company within the Irwell Valley Homes (IVH) Group.
- Annual EDI Update
Update on Equality, Diversity, and Inclusion (EDI) at Irwell Valley Homes, drawing on workforce and recruitment data for 2025/26 and an updated comparison between colleague and customer profiles.
- Living Well Closure Report
A strategic 'look back' assessment of delivery under the Living Well Corporate Plan (2022–26), focusing on what has changed for customers and communities, how performance and assurance have strengthened over time, and where challenges remain, drawing together performance, customer insight, complaints learning and risk.

Other business

- Review of the meeting