

News for City East

Irwell Valley Homes celebrates it's 50th birthday!

In June our colleagues spent the day volunteering at Rockbank in Lower Broughton, where they helped residents to transform their outdoor space with some landscape gardening and building planter boxes. In the space of a day the team decorated, repaired, jet washed, landscaped, and even put a new communal floor down at the site.

It was a fantastic effort from residents and the team, which was capped off with an Irwell Valley 50th birthday cake, courtesy of our Chief Executive, Sasha Deepwell.

On resident at Rockbank said:

"The team have done a cracking job, I'm really pleased with the overall result. Lovely helpful staff, all got stuck in."

This was all made possible from a grant from the Irwell Valley Foundation, to help provide the materials for the day. As we celebrate our 50th anniversary, we're keen to hear from as many customers and community groups who might benefit from a grant as possible. For more info click here: <https://www.irwellvalley.co.uk/our-foundation/>



Upcoming Tenancy Reviews

Over the next twelve months, I will be booking in with each customer on my patch to complete a tenancy review.

The purpose of this tenancy review is to check in with customers, particularly those I have not yet met, to see if there is any additional support myself and Irwell Valley Homes can offer you. It is also a great opportunity to give feedback on your overall experience with Irwell Valley Homes.

I will contact customers in due course to book in a home visit to complete this Tenancy Review. However, if you would like to book this in as soon as possible, please email me and we can arrange an appointment for a time that is convenient to you.

If you do require additional support in your tenancy then please also contact me, so that myself and Irwell Valley Homes can give you the support you need.

My email address is:
ryan.heywood@irwellvalley.co.uk

Check you're receiving what you're entitled to

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If you're struggling to keep up with payments for your day-to-day essentials, it's worth checking you're receiving all the benefits you're entitled to.

You may be eligible for extra income through welfare benefits. If you're already receiving some benefits, there may be other support available that you're missing out on.

Our easy-to-use benefits calculator takes just 10 minutes to do a quick financial check – searching for benefits, grants, and other support you or your family may be entitled to. Click the link to start your check
<https://irwellvalleyha.entitledto.co.uk/home/start>



Reporting missed bin collections

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There has been an increased number of missed bin collections within the City East patch recently. This has been a problem particularly at sites like Rock Bank, River Court, Clifton Place, Crompton Place, amongst others.

I kindly ask that any missed bin collections are reported directly to the local council. While I am happy to report this issue to the council myself, there have been lots of instances where I have reported it, but been advised that as it has been over 24 hours since the collection was missed, the council will not arrange an alternative collection. This means we then have to wait for the next collection date, and the bins end up overflowing.

I will continue to raise the issue when a site is constantly being missed, but I would appreciate your help with this matter.

Thank you.

Radcliffe Growing Together Day

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I recently attended the Radcliffe Growing Together Day held at Radcliffe Market. It was a great opportunity to meet so many local community groups that are helping local people with lots of issues, from their mental health to money management. If you would like more information on what groups are out there, or would like to get involved, then please do not hesitate to contact me at ryan.heywood@irwellvalley.co.uk

