

Happy Summer! From your Neighbourhoods Team We have great news!

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We are pleased to announce, we have been successful in recruiting a new Neighbourhood Officer who will soon be allocated to City South! Your new Neighbourhood Officer will be there to help with tenancy management queries, estate management issues, and tackling anti-social behaviour, to help residents live in a clean and safe environment.

In the meantime, please continue to report any queries to us through the LiveChat on our website, www.irwellvalley.co.uk, or by calling us on 0300 561 1111

Estate Audits

At IVH we encourage residents to come along on our estate audits. This helps you to highlight any concerns you may have in your area. You can find out when the next audits are on the IVH website.

If you're interested in attending the next estate audit in your area, please let us know by emailing contact@irwellvalley.co.uk.



Things to do in Manchester!

The summer holidays are fast approaching and we want to help you make it a summer to remember. Below is just some of the activities going on in and around Manchester.

Festwich Festival - Heaton Park 31st August & 1st September 1st 2024 with over 30 live bands, 3 music stages and food and beer tents. Both adults and children welcome. Tickets can be purchased online

Worsley Live - Sunday 25th August 2024
Roe Green Cricket Club

Irlam Fair at Princes Park - Sunday 25th August 2024, fair, food and finished off with a firework display

Summer of play at Dunham Massey 2024 - this event will be from 21st June until 8th September 2024. Please visit northwestforkids.co.uk to find out more and purchase tickets.

Jurassic World, the exhibition, Trafford Centre from 19th July until 3rd November 2024. Tickets can be purchased at northwestforkids.co.uk



Correct Waste Disposal

We would like to politely remind residents that it is their responsibility to correctly manage their waste disposal. If you need more support or help with correctly using your rubbish bins and recycling, you can find useful information on your local authorities website.

For Manchester, [click here](#). For Trafford [click here](#).

If you have larger items that can not be disposed of via your regular bin collections, Manchester and Trafford Councils both provide a bulky item collection and disposal service. For Manchester it is free for up to 3 items. For Trafford it is £40 for upto 5 items. You can find more information about the service using the links above.



Anti-social behaviour (ASB) week - 18th November 2024.

As part of the national ASB Week which focuses on those who are a victim to Anti-social behaviour, we will be arranging a leaflet dropping exercise with our Community Safety Team in September.

There will be information on the leaflet outlining how you can report ASB, and what you should do if you, or someone you know, are experiencing ASB.

Please don't wait to report ASB. It is best to look for a resolution as soon as possible. You can remain anonymous when reporting and providing evidence. To report ASB, please call 0300 561 1111.

We will provide you with more information about our plans for your area during ASB week closer to the time. In the mean time we will continue to work with Greater Manchester Police and Manchester City Council to address on-going reports of anti-social behaviour and keep our customers safe.

Check what you're entitled to

If you're struggling to keep up with payments for your day-to-day essentials, it's worth checking you're receiving all the benefits you're entitled to. Our easy-to-use benefits calculator takes just 10 minutes to do a quick financial check – searching for benefits, grants and other support. You can use the calculator by [clicking here](#).

