

Your community news

Sale West spring/summer 2023

Join us for a spring clean

Muck in and make a difference!

We're hosting a community clean-up day on Sale West on Thursday 25th May between 10am-2pm. There will also be skips placed on Ascot Avenue, Hurst Avenue, and the community hub car park for customers to dispose of any unwanted large or bulky items. Colleagues from across Irwell Valley Homes will be volunteering their time to help and we'd love to see you there too!

Irwell Valley Homes marks its fiftieth anniversary this year and this is one of many colleague and customer events we're organising to mark the milestone. It's a chance for everyone to come together and make a difference - creating a neighbourhood we can all be proud of. Get in touch to register your interest.

Irwell Valley Homes is turning 50!

Other news about events and celebrations to celebrate our special birthday will be shared over the coming weeks.

Connect with us on social media and keep an eye out in your inbox for further details - we're looking forward to sharing this special occasion with you.





What's on in Sale West?

Strictly Lunch Club is for older residents of Sale West and the nearby area, held at our Sunshine Cafe in the heart of the estate. Join us each Tuesday and Thursday from 12pm for some company and a home-cooked two-course meal which costs just £2.50, thanks to funding from Our Sale West.

Sale Sharks are recruiting for young people aged 16-19 to join their HITZ employability and life skills programme in September 2023. Tutors will work with you to find out what you are interested in, and where you want to get to, supporting you every step of the way. For more information, email aimee.gray@salesharks.com or call 07553836248.

The Bread and Butter Thing social supermarket: Monday afternoons from Sale West Community Centre.

Citizens Advice sessions, Sale West Community Centre: Thursday AM drop-in; Thursday PM, by appointment.

Food Bank emergency packages: Tuesdays 11am-1pm. Food Share, free surplus food from supermarkets: Fridays from 10.30am.



Ramadan Mubarak and Happy Easter!

Ramadan Mubarak to our customers observing the holy month of Ramadan.

And best wishes to everyone celebrating Easter. Our offices will be closed over the bank holiday weekend, but we're still here if you need us.

If you need to report an emergency repair or emergency anti-social behaviour during this time, please call 0300 561 1111, where the out of hours service will be in operation.

You can also continue to report issues and queries via the Irwell Valley Homes app - find it in your app store.



How you can get in touch...

The quickest and easiest way to contact us and manage your account is through our mobile app 24 hours a day. Download it for free from your app store and log in using your tenancy sequency number – which you can find on your rent statement or tenancy agreement, and email address. From here you can check your account and pay your rent, order and manage your repairs, and much

We're here to chat on-line at www.irwellvalley.co.uk- Monday to Thursday 8am until 6pm and Friday 8am until 5pm.

We're here to talk on 0300 561 1111 -Monday to Thursday 8am until 6pm and Friday 8am until 5pm.

Send us a direct message on social media. We'll be online to respond Monday to Thursday 8am until 6pm and Friday 8am until 5pm.

Monthly drop-in surgery

I host monthly tenant and community meetings at the Sunshine Café on the third Monday of each month, when I'm also joined by the Regeneration and Development team. Come along to our next meeting to discuss any issues, get advice and support or even just for a chat! The next meeting will be on Monday 17th April from 10am until 11am.

