



Update

Dear Customer,

We are grateful for your ongoing help and willingness to talk to us as we continue with the Haughton Green redevelopment. Here is the latest update about our plans for your area.

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New Chair of Residents' Steering Group

The group held its first full meeting on Wednesday, August 12, at the Oasis Centre. Donna Healey, a Haughton Green resident for 10 years, was appointed the group's chair. The role of the steering group is to give customers a meaningful voice to help shape the regeneration programme. It gives residents the chance to influence decisions and plans, access information and share concerns, ideas or insights. These aims will become increasingly important as the project progresses.

The next meeting will be at the Oasis Centre on 23rd September and we would love to see you there. If you wish to come along we would love to see you please email haughtongreen@irwellvalley.co.uk.

Waste Disposal, Working Together to Prevent Fly-tipping

We have a number of options for customers who want to dispose of waste and household items, including large items such as furniture. Our aim is to make it as easy as possible for you to do this and the Regeneration Team can provide help and support.

Tameside Council provides a chargeable service for large items but it is free for pensioners.

Irwell Valley Homes is providing skips outside each block for smaller items, or items that can be broken down. These skips will be replaced when full.

In addition charities such as Mustard Tree can take larger items. Mustard Tree can be contacted on 0161 228 7331.

Unfortunately, we ask the 'swap shop' arrangement in communal areas stops as this is a fire hazard and could cause accessibility issues.

You said: Residents have told us that when Tameside Council empties their bins they are not returned to the bin store and can be left outside ground floor flat windows.

We did: Our estates team will now check after collection on a Wednesday and return bins to the store if necessary.

Keeping in Touch With You and Additional Drop-ins

We will provide a general update about progress of the redevelopment and steering group activity every six weeks, after each meeting. Here you will find all the latest news and information as we move forward with these plans.

We understand that it can feel unsettling waiting to find out when and where you will move. So we will send a text every six weeks to reaffirm we are still working on your behalf to find a new home and will be in touch as soon as we have any news.

You said: Currently we have a drop in for all residents to discuss any concerns or issues at the Oasis Centre. This is available Tuesday-Thursday from 10am to 4pm. However, customers who work regular week day hours have said this is not necessarily a suitable option for them.

We did: We will be holding weekend drop-in sessions on the first Saturday of every month, starting 5th September. The team will be at the Oasis Centre between 10am and midday on these days. We will also have a monthly evening drop-in on the third Wednesday of every month, starting 16th September. On these days the drop-in will be open until 7.30pm.

Please be aware we can also organise home visits at a time to suit you, just email haughtongreen@irwellvalley.co.uk and request an appointment.

Our Work to Make Sure Your Building Remains Safe

We want all three blocks to remain a safe and secure place to live as people continue to move out to new homes. To help with this:

- Sprinklers will be left in empty homes in case of fire.
- Water from heating systems will be drained down when a property is empty to avoid issues such as radiator leaks.

- Electrical meters will be removed from empty homes and smoke alarms disconnected to avoid repeated beeping as the battery runs out.

In your own home, please continue to report repairs that we are responsible for.

Project update

Rehousing: As of Wednesday, 12th August there were 17 empty homes in the three high rise blocks, 8 customers had moved and there were 12 pending moves.

New build development: Irwell Valley Homes has met with Tameside Council's planning department to discuss the sites and the early stage proposals, we have now agreed a way forward to work with them through the planning process.

We have reviewed submissions from the consultants who will work on the design of the new homes and will soon appoint a team as well as plan a series of consultation events so you can have your say.

We are commissioning site investigations and surveys and talking with phone companies about their equipment that is on the top of the blocks. Work will begin at Fitzgerald Court in the next couple of weeks as part of the process of removing phone masts there.

Latest FAQs

For all FAQs please visit [here](#).

Do I pick my own removals company?

We have a company doing this for us and will arrange this for you when it's time to move. We've received lots of positive feedback about them so far.

What about carpets and curtains?

We have a supplier doing this for us – we can show you samples at the Oasis when you're ready to choose your colours and style.

What's the timescale for moving in when you've been offered a home?

We will work with you on this, it will depend on individual circumstances. We'll also provide regular updates if there are works needed at your new home that might mean there's a bit of a wait before you can move in.

Once again, thank you for continuing to work with us on these plans. If there are any other questions or concerns you'd like us to cover in our next update, please let us know by emailing haughtongreen@irwellvalley.co.uk, calling us on 0300 561 1111 or calling by to see us at the Oasis.



Kind regards,

Laura McBride

Haughton Green project lead

Irwell Valley Homes

0300 561 1111