

Meet your Community Co-ordinators

Hello from Adam and Jessica.

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Adam and Jessica are your Community Co-ordinators. They share the different roads within the Sale West estate. They are here to help with tenancy management queries, estate management issues and tackling anti-social behaviour to help residents live in a clean and safe environment. If you have any queries or concerns you can email Adam.Tyler@irwellvalley.co.uk or Jessica.Hargreaves@irwellvalley.co.uk, or call us on 0300 561 1111.

Tree project takes root

In November last year Jessica and Adam volunteered with other Irwell Valley Homes colleagues and Sale West residents to plant more than 130 trees. And over the rest of winter we'll be planting 273 more trees across Sale West. That's why we're offering you the chance to dedicate a tree to a loved one or local person. If you would like to dedicate a tree in memory or celebration of someone please contact Jenni Pocsai via email to Jenni.Pocsai@irwellvalley.co.uk.



Sale West Hub: What's on?

Drop-in surgery for Sale West residents. Second Wednesday of each month, 11am-12pm, at the Sunshine Café -Come and talk to the Irwell Valley Homes team about any questions or concerns you have about your home or the estate.

Strictly Lunch Club every Tuesday and Thursday for older members of the community - Get a home-cooked two-course meal and a drink for just £2.50 at the Sunshine Café.

The Bread and Butter Thing social supermarket: Monday afternoons.

Citizens Advice sessions: Thursday AM drop-in; Thursday PM, by appointment.

Sale Support Hub: Monday-Thursday 10am-2pm. Friday 10am-12pm.

Food Bank emergency packages: Tuesdays 11am-1pm.

Food Share, free surplus food from supermarkets: Fridays from 10.30am.

General advice drop-in: Monday-Wednesday between 9.30am-2.30pm. All taking place at the community centre in Newbury Avenue.



Support with the rising cost of living

We know things are difficult right now with household bills spiralling. Visit our website www.irwellvalley.co.uk to access our benefits calculator to see if you're entitled to further support. There is also information about support in your area, including:

- Food banks and pantries
- Local credit unions offering adorable loans
- Local authority support
- Information about other partner organisations

The government's Help for Households page and Greater Manchester Combined Authority's Helping Hand site contain lots of helpful information about support available. Visit

<https://helpforhouseholds.campaign.gov.uk/> and <https://www.greatermanchester-ca.gov.uk/helping-hand>



Keeping you safe

Your safety is our priority – please help us to help you by regularly checking your smoke and carbon monoxide detectors to ensure they're working properly. If you need help with this or have any concerns about the condition of your detectors, or if you believe one is missing, please contact us.

Portable gas appliances like camping stoves and heaters are not permitted in your home under your tenancy agreement because of the health and safety risks they pose. We understand customers may be concerned about rising energy bills, but bottled gas is also more expensive than mains gas.

Please ensure you are keeping to the terms of your tenancy agreement and protecting your home and loved ones by not using appliances like this indoors.

Adam and Jessica continue to work with Greater Manchester Police and Trafford Council to address on-going reports of anti-social behaviour. We are working hard to reduce complaints and keep customers safe.

They are also carrying out regular estate audits to identify any issues. The dates are published on www.irwellvalley.co.uk and we'd love for customers to join us for the next ones – get in touch if you'd like to come along.

Train as a forest school leader!

As part of our work to enhance your local environment we're launching a training programme to support residents to become forest school leaders. Forest schools help children to connect with nature, whilst learning new social, personal, and practical skills. If this is something you'd like to get involved in, please email Jenni Pocsai at jenni.pocsai@irwellvalley.co.uk by Friday 10th March.

