

Happy Spring, Eccles!

Irwell Valley is turning 50!

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This year Irwell Valley Homes celebrates its 50th anniversary – marking five decades of enabling people to live well in their homes and communities across Greater Manchester.

As part of our mission to be present in our communities, there will be three sites across Eccles that will be visited by Irwell Valley colleagues to carry out a community day on the 16th May 2023. If the site is near to your home, you will be receiving a message with more details. If you do not receive a message, please do not worry as this will be the first of many community days held in Eccles and everyone will have the opportunity to be involved in future events.

As part of our wider celebrations we want to celebrate the wonderful stories of the people who live in our homes and neighbourhoods.

We'd love to hear from anyone who has memories to share of how someone has been a great neighbour, to community projects or neighbourhood groups which have really made an impact over the last the last five decades. We've got £50 in high street shopping vouchers for 10 lucky nominees, with all others entered into a random prize draw to win £50.



Hello from me, Siobhan, your Community Co-ordinator

I would like to wish you all a belated Eid Mubarak and Happy Easter - I hope that you all enjoyed your celebrations. I also wish all those celebrating the Passover a very happy holiday season.

As your Community Co-ordinator, I am here to help you. If you need support, please make contact with Irwell Valley by reporting on the correct channels - this ensures we are not missing your enquiries!

You can do this via the smart phone app, by calling us, emailing us, or messaging us online.

You can call 0300 561 1111 and request a call back if the person you wish to speak to is not available.

Alternatively, you can send an email to contact@irwellvalley.co.uk

We're also here to chat on-line at www.irwellvalley.co.uk - Monday to Thursday 8am-6pm and Friday 8am-5pm.

Send us a direct message on social media. We'll be online to respond Monday to Thursday 8am-6pm and Friday 8am-5pm.

Keeping well

As part of us keeping well, it is vital that we know what to do in a medical emergency. Should there be an emergency, you can find your local defibrillator at the following address:

Liverpool Road Eccles,
Manchester
M30 0RZ
CPAD1534

Always remember to call 999 and request the emergency service that you need. If you experience a crime always report to the police. If you need support as your landlord there is signposting and referrals we can make, so please also contact us to let us know.



Eccles estate audits

Each quarter estate audits are completed in Eccles, with your most recent audit being completed on Wednesday 19th April 2023.

Amongst other things, the audits provide Irwell Valley with the opportunity to ensure that areas are being kept clean, tidy, and free of fly tipping. We work very closely with Salford City Council to ensure that the places we live remain safe and sanitary for everyone.

For more information on waste disposal please visit the council website: <https://www.salford.gov.uk/bins-and-recycling/>

As an organisation we like to know what is going on in our communities so please do feel free to contact us to discuss if you have any concerns.

The next local estate audit will be held on Wednesday 19th July 2023. If you would like to join me in a walk around, please get in touch to arrange!

Bank holiday closure

This is polite reminder our offices will be closed over the bank holiday periods throughout May. However, we're still here if you need us.

If you need to report an emergency repair or anti-social behaviour during this period, please call 0300 561 1111, our out of hours service will stay be running.

