

Meet your Neighbourhood Officers

There are two new Neighbourhood Officers in Trafford!

Welcome to Jon Minott and Gareth Moody, who join Jessica Hargreaves in managing the Irwell Valley Homes areas across Trafford Borough, while Jon also manages areas in Wythenshawe.

We regularly carry out estate inspections, tenancy management reviews, anti-social behaviour investigations, and much more!

We carry out our estate audits every 3 months and you can find out when your next estate audit is by clicking [here](#).

Your Neighbourhood Officers can be contacted directly!

You can contact your Neighbourhood Officer via email:

Gareth.Moody@irwellvalley.co.uk

Jessica.Hargreaves@irwellvalley.co.uk

Jon.Minott@irwellvalley.co.uk

Your Neighbourhood Officers will get back to you as soon as they can, but they might not be able to reply to your email straight away. If you need a response quickly, please call 0300 561 1111, or use the LiveChat on our website.



Bulky item collection

Following on from the recent estate audits, we understand that there are issues with fly-tipping. Please remember to report fly-tipping if you see it. If this is on public land it will need reporting with Trafford Council. You can find out more, by clicking [here](#).

If you have large items in your home that you need to dispose of, such as mattresses, fridges or furniture, Trafford Council also offer a bulky item collection service where they will take away up to 5 items. Click [here](#) to find out more.

ASB Awareness week

The 1st - 7th July is Anti-social Behaviour (ASB) Awareness Week. Throughout this week we'll be working with our partners from the Police, as well as Trafford Council's Community Safety Team, to conduct estate walks. We'll also be offering ASB drop-in sessions.

If you are experiencing issues with ASB, or you'd like us to visit an area during this week, please let us know and we'll do everything we can to help you.

House Exchange Event

If your home is over-crowded or you're paying extra for space you no longer need, a social housing swap could help you find the right home for you.

Earlier this month, we held a House Exchange event in Haughton Green which was a huge success. That's why we will be looking to host a similar event in many of our communities, including Trafford, throughout the year. We'll let you know closer to the time when the event will be!

This event will give you a chance to find out more about how a social housing swap could help you into a home which better meets your needs. In the meantime, if you'd like to find out more about House Exchange, please click here.



Your next drop-in session

Your Neighbourhood Officers will be available for you to drop in at the Sale West Community Cafe on Monday 20th May at 10am.

Feel free to come along and discuss anything, from your tenancy, and whether you need any extra support, to ASB or any issues you're experiencing. We're here to help and we will do our best to support and assist you!

What's on in Sale West?

If you're an older resident living in or around Sale West, join us every Tuesday and Thursday from 12pm for some for some company and a home-cooked two-course meal - which costs just £2.50.

The Bread and Butter Thing social supermarket: Monday afternoons.

Citizens Advice Sessions: Thursday AM drop in; Thursday PM by appointment.

Food Bank emergency packages: Tuesdays 11am-1pm.

Free meals for children and young people throughout the school holidays this year. The cafe team will be busy during the Whit half term, the main summer break and during October half-term preparing the free meals for youngsters on the estate thanks to funding from the Irwell Valley Homes Foundation.

